

CEDOMATEC INC. 605, rue Iberville, Repentigny, Qc, Canada J6A 5H9, e-mail: info@cedomatec.com

# ***CEDO PRODUCTS WARRANTY (series C)***

## **(Residential door for non commercial use)**

This document states the only warranties applied to CEDO products sold by CEDOMATEC INC. The buyer of CEDO products agrees to the present warranty as the only official warranty, excluding all other representation, warranty or condition, express or implicit, made by any person, except in writing by an authorized agent of CEDOMATEC INC.

### **LIMITED LIFETIME WARRANTY ON ORIGINAL PAINT AGAINST DETERIORATION, PEELING, CRACKING OR FISSURING CAUSED BY OXIDATION PERFORATION:**

CEDOMATEC INC. provides a lifetime warranty on its polyurethane insulated **aluminum** garage doors against all deterioration, peeling, cracking or fissuring caused by oxidation perforation.

### **LIMITED OWNERSHIP WARRANTY ON ORIGINAL PAINT AGAINST DETERIORATION, PEELING, CRACKING OR FISSURING CAUSED BY RUST PERFORATION:**

CEDOMATEC INC. guarantees its insulated **steel** garage doors against all deterioration, peeling, cracking or fissuring caused by rust perforation as long as you are the owner of your home.

### **DELAMINATION WARRANTY:**

CEDOMATEC INC. guarantees its polystyrene insulated garage doors painted originally in all colour for a period of **five (5) years** against delamination of the polystyrene from the steel covering.

CEDOMATEC INC. guarantees its polyurethane insulated garage doors painted originally in white, sandstone, ivory or grey for a period of **five (5) years** against delamination of the polyurethane from the steel or aluminum covering.

CEDOMATEC INC. guarantees its polyurethane insulated garage doors painted originally in any other colour for a period of **one (1) year**.

### **LIMITED LIFETIME WARRANTY ON INNER SECTION WEATHERSTRIPS:**

CEDOMATEC INC. provides a lifetime warranty on its CEDO inner section weatherstrips on polyurethane insulated doors. In case of breaking of the inner section weatherstrips on a polyurethane insulated door, Cedomatec will change the panel.

### **LIMITED OWNERSHIP WARRANTY FOR END STILE WOODS**

CEDOMATEC INC. guarantees its end stile woods, as long as you are the owner of your home, should the screws become unreasonably loose due to rotten wood.

### **MANUFACTURER'S WARRANTY:**

CEDOMATEC INC. guarantees its CEDO residential garage doors against any manufacturing or material defect for a period of **one (1) year**.

CEDOMATEC INC. guarantees its residential garage door hardware as well as its frame's weatherstrips, except for the springs, against any manufacturing or material defect for a period of **two (2) years** on the Cedotherm, **three (3) years** on the Progressive, **five (5) years** on the F1 in aluminum and **one (1) year** in any other case.

CEDOMATEC INC. guarantees its CEDO residential extension or torsion springs for a period of **two (2) years**.

CEDOMATEC INC. guarantees all other residential CEDO products against any manufacturing or material defect for a period of **one (1) year**.

### **THERMOS WINDOW WARRANTY:**

The warranty on cracked glass is not valid after installation. Glass bears a **five (5) year** warranty against infiltration.

### **DOOR LITE WARRANTY:**

The warranty on glaze crack is not valid after installation. Glazing bears a **ten (10) year** warranty against infiltration and metal breaking.

**SEE CONDITIONS ON REVERSE**

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*CEDOMATEC INC. 605, rue Iberville, Repentigny, Qc, Canada J6A 5H9, e-mail: info@cedomatec.com*

## **CONDITIONS APPLYING ON WARRANTY OF CEDO PRODUCTS - FOR RESIDENTIAL NON COMMERCIAL USE**

All claims must be submitted in writing to CEDOMATEC INC. with a proof of purchase to the above-mentioned address within fifteen (15) days of the discovery of the defect and this, during the period covered by the warranty. This warranty will not apply otherwise.

The period covered by the warranty begins at the date of purchase of the product at an authorized CEDO dealer or distributor only.

All these warranties apply only to the original purchaser of the product except for the first year of the warranty.

The above-mentioned warranties are valid provided that it has been proven that the product:

- has not been altered;
- has been stored, after shipping, in adequate conditions;
- has not been damaged due to improper or excessive use, accident, vandalism, natural disasters or negligent operations;
- is operated under normal conditions;
- is maintained and cleaned according to CEDOMATEC INC.'s instructions;
- has not been exposed to pollution or excessive atmospheric conditions such as radiations, toxic or corrosive fumes, saline fog, flood or others;
- and is installed according to our instructions, upon inspection by an authorized CEDOMATEC INC. agent.

All five (5) year warranties against delamination are residual, i.e. complete the first year and 20% less each subsequent year.

All "ownership warranties" are reduced to 50% after twenty (20) years.

The responsibility of CEDOMATEC INC. is limited to the replacement or restoration of any product or part as determined by an authorized agent of CEDOMATEC INC. The warranty on a repair or a replacement part is applicable only to the residual period of the original product or part warranty.

This warranty expressly excludes all:

- costs related to the transportation of the replacement product;
- installation or labour costs involved in replacing the product;
- paint costs related to a door that has been repainted by or for the consumer;
- costs for matching colours on replacement sections;
- costs incurred by the user of CEDO's products in the exercise of this warranty;
- incidental or consequential damages caused by or resulting from any defect in the CEDO products;
- costs related to the responsibility of CEDOMATEC INC. and its suppliers with regards to standard color or material changes made since the date of purchase;
- damages resulting from causes beyond CEDOMATEC's control.

CEDOMATEC INC. has the right to provide replacement products of similar quality but of a different colour or model in order to fulfill its obligations in the event that it may not be able to supply original colour products or if according to CEDOMATEC INC., a different colour door may definitely solve the problem.

The replaced product or part remains the property of CEDOMATEC INC. and must be returned at the customer's expenses upon request.

This warranty provides you specific legal rights; you may also be granted additional rights which vary from province to province or from state to state. Some states do not allow the exclusion of incidental or consequential damages. The above limitation may not apply to you.

ffective date: February 1<sup>st</sup>, 2003

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# ***DURA PRODUCTS WARRANTY (series D)***

**(Residential door for non commercial use)**

This document states the only warranties applied to products sold by CEDOMATEC INC. The buyer of DURA products agrees to the present warranty as the only official warranty, excluding all other representation, warranty or condition, express or implicit, made by any person, except in writing by an authorized agent of CEDOMATEC INC.

**LIMITED OWNERSHIP WARRANTY ON ORIGINAL PAINT AGAINST DETERIORATION, PEELING, CRACKING OR FISSURING CAUSED BY RUST PERFORATION OR OXIDATION:**

CEDOMATEC INC. guarantees the insulated aluminum or steel DURA garage door frontage against all deterioration, peeling, cracking or fissuring caused by rust perforation or rust oxidation as long as you are the owner of your home.

**LIMITED OWNERSHIP WARRANTY FOR END STILE WOODS**

CEDOMATEC INC. guarantees its end stile woods, as long as you are the owner of your home, should the screws become unreasonably loose due to rotten wood.

**MANUFACTURER'S WARRANTY:**

CEDOMATEC INC. guarantees its DURA residential products for non commercial use against any manufacturing or material defect for a period of one (1) year.

**THERMOS WINDOW WARRANTY:**

The warranty on cracked glass is not valid after installation. Glass bears a **five (5) year** warranty against infiltration.

**DOOR LITE WARRANTY:**

The warranty on glaze crack is not valid after installation. Glazing bears a **ten (10) year** warranty against infiltration and metal breaking

**CONDITIONS APPLYING ON WARRANTY OF DURA PRODUCTS - FOR RESIDENTIAL NON COMMERCIAL USE**

All claims must be submitted in writing to CEDOMATEC INC. with a proof of purchase to the above-mentioned address within fifteen (15) days of the discovery of the defect and this, during the period covered by the warranty. This warranty will not apply otherwise.

The period covered by the warranty begins at the date of purchase of the product at an authorized DURA dealer or distributor only.

All "ownership warranties" are reduced to 50% after twenty (20) years.

The above-mentioned warranties are valid provided that it has been proven that the product:

- has not been altered;
- has been stored, after shipping, in adequate conditions;
- has not been damaged due to improper or excessive use, accident, vandalism, natural disasters or negligent operations;
- is operated under normal conditions;
- is maintained and cleaned according to CEDOMATEC INC.'s instructions;
- has not been exposed to pollution or excessive atmospheric conditions such as radiations, toxic or corrosive fumes, saline fog, flood or others;
- and is installed according to our instructions, upon inspection by an authorized CEDOMATEC INC. agent.

The responsibility of CEDOMATEC INC. is limited to the replacement or restoration of any product or part as determined by a an authorized agent of CEDOMATEC INC.

The warranty on a repair or a replacement part is applicable only to the residual period of the original product or part warranty.

This warranty expressly excludes all:

- costs related to the transportation of the replacement product;
- installation or labor costs involved in replacing the product;
- paint costs related to a door that has been repainted by or for the consumer;
- costs for matching colors on replacement sections;
- costs incurred by the user of DURA' s products in the exercise of this warranty;
- incidental or consequential damages caused by or resulting from any defect in the DURA products;
- costs related to the responsibility of CEDOMATEC INC. and its suppliers with regards to standard color or material changes made since the date of purchase;
- damages resulting from causes beyond CEDOMATEC's control.

CEDOMATEC INC. has the right to provide replacement products of similar quality but of a different color or model in order to fulfill its obligations in the event that it may not be able to supply original color products or if according to CEDOMATEC INC., a different color door may definitely solve the problem.

The replaced product or part remains the property of CEDOMATEC INC. and must be returned at the customer's expenses upon request.

This warranty provides you specific legal rights; you may also be granted additional rights which vary from province to province or from state to state.

Effective date: February 1st, 2003

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# ***DURA PRODUCTS WARRANTY (series D)***

## **(Commercial or industrial door)**

This document states the only warranties applied to DURA products sold by CEDOMATEC INC. The buyer of DURA products agrees to the present warranty as the only official warranty, excluding all other representation, warranty or condition, express or implicit, made by any person, except in writing by an authorized agent of CEDOMATEC INC.

### **MANUFACTURER'S WARRANTY:**

CEDOMATEC INC. guarantees its DURA commercial, industrial or service-station garage products against any manufacturing or material defect for a period of one (1) year.

### **THERMOS WINDOW WARRANTY:**

The warranty on cracked glass is not valid after installation. Glass bears a five (5) year warranty against infiltration.

### **DOOR LITE WARRANTY:**

The warranty on glaze crack is not valid after installation. Glazing bears a ten (10) year warranty against infiltration and metal breaking.

### **CONDITIONS APPLYING ON WARRANTY OF DURA PRODUCTS - FOR COMMERCIAL, INDUSTRIAL OR SERVICE-STATION DOOR**

All claims must be submitted in writing to CEDOMATEC INC. with a proof of purchase to the above-mentioned address within fifteen (15) days of the discovery of the defect and this, during the period covered by the warranty. This warranty will not apply otherwise.

The period covered by the warranty begins at the date of purchase of the product at an authorized DURA dealer or distributor only.

The above-mentioned warranties are valid provided that it has been proven that the product:

- has not been altered;
- has been stored, after shipping, in adequate conditions;
- has not been damaged due to improper or excessive use, accident, vandalism, natural disasters or negligent operations;
- is operated under normal conditions;
- is maintained and cleaned according to CEDOMATEC INC.'s instructions;
- has not been exposed to pollution or excessive atmospheric conditions such as radiations, toxic or corrosive fumes, saline fog, flood or others;
- and is installed according to our instructions, upon inspection by an authorized CEDOMATEC INC. agent.

The responsibility of CEDOMATEC INC. is limited to the replacement or restoration of any product or part as determined by an authorized agent of CEDOMATEC INC.

The warranty on a repair or a replacement part is applicable only to the residual period of the original product or part warranty.

This warranty expressly excludes all:

- costs related to the transportation of the replacement product;
- installation or labour costs involved in replacing the product;
- paint costs related to a door that has been repainted by or for the consumer;
- costs for matching colours on replacement sections;
- costs incurred by the user of DURA's products in the exercise of this warranty;
- incidental or consequential damages caused by or resulting from any defect in the DURA products;
- costs related to the responsibility of CEDOMATEC INC. and its suppliers with regards to standard color or material changes made since the date of purchase;
- damages resulting from causes beyond CEDOMATEC's control.

CEDOMATEC INC. has the right to provide replacement products of similar quality but of a different colour or model in order to fulfill its obligations in the event that it may not be able to supply original colour products or if according to CEDOMATEC INC., a different colour door may definitely solve the problem.

The replaced product or part remains the property of CEDOMATEC INC. and must be returned at the customer's expenses upon request.

This warranty provides you specific legal rights; you may also be granted additional rights which vary from province to province or from state to state.

Effective date: February 1<sup>st</sup>, 2003

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# ***CEDO PRODUCTS WARRANTY (series C)***

## **(Commercial, industrial or service-station door)**

This document states the only warranties applied to CEDO products sold by CEDOMATEC INC. The buyer of CEDO products agrees to the present warranty as the only official warranty, excluding all other representation, warranty or condition, express or implicit, made by any person, except in writing by an authorized agent of CEDOMATEC INC.

### **MANUFACTURER'S WARRANTY:**

CEDOMATEC INC. guarantees its CEDO commercial, industrial or service-station garage products against any manufacturing or material defect for a period of one (1) year.

### **THERMOS WINDOW WARRANTY:**

The warranty on cracked glass is not valid after installation. Glass bears a five (5) year warranty against infiltration.

### **DOOR LITE WARRANTY:**

The warranty on glaze crack is not valid after installation. Glazing bears a ten (10) year warranty against infiltration and metal breaking.

### **CONDITIONS APPLYING ON WARRANTY OF CEDO PRODUCTS - FOR COMMERCIAL, INDUSTRIAL OR SERVICE-STATION DOOR**

All claims must be submitted in writing to CEDOMATEC INC. with a proof of purchase to the above-mentioned address within fifteen (15) days of the discovery of the defect and this, during the period covered by the warranty. This warranty will not apply otherwise.

The period covered by the warranty begins at the date of purchase of the product at an authorized CEDO dealer or distributor only.

The above-mentioned warranties are valid provided that it has been proven that the product:

- has not been altered;
- has been stored, after shipping, in adequate conditions;
- has not been damaged due to improper or excessive use, accident, vandalism, natural disasters or negligent operations;
- is operated under normal conditions;
- is maintained and cleaned according to CEDOMATEC INC.'s instructions;
- has not been exposed to pollution or excessive atmospheric conditions such as radiations, toxic or corrosive fumes, saline fog, flood or others;
- and is installed according to our instructions, upon inspection by an authorized CEDOMATEC INC. agent.

The responsibility of CEDOMATEC INC. is limited to the replacement or restoration of any product or part as determined by an authorized agent of CEDOMATEC INC.

The warranty on a repair or a replacement part is applicable only to the residual period of the original product or part warranty.

This warranty expressly excludes all:

- costs related to the transportation of the replacement product;
- installation or labour costs involved in replacing the product;
- paint costs related to a door that has been repainted by or for the consumer;
- costs for matching colours on replacement sections;
- costs incurred by the user of CEDO's products in the exercise of this warranty;
- incidental or consequential damages caused by or resulting from any defect in the CEDO products;
- costs related to the responsibility of CEDOMATEC INC. and its suppliers with regards to standard color or material changes made since the date of purchase;
- damages resulting from causes beyond CEDOMATEC's control.

CEDOMATEC INC. has the right to provide replacement products of similar quality but of a different colour or model in order to fulfill its obligations in the event that it may not be able to supply original colour products or if according to CEDOMATEC INC., a different colour door may definitely solve the problem.

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# MAINTENANCE GUIDE FOR YOUR GARAGE DOOR



The **CEDO** products are high quality products. The following maintenance tips will help extending the life span of your door and its mechanism. You may also contact an authorized **CEDO** dealer for an annual inspection, or if adjustments or repairs become necessary. For optimal performance, **WE RECOMMEND** the following maintenance tips:

## **THE DOOR**

Wash your **CEDO** garage door with a mild soap, such as dish soap, using a clean rag or glove used to wash cars. Rinse thoroughly. Never use an abrasive or strong liquid detergent. To protect your door against UV radiation and pollutants and to restore shine, apply liquid car wax once a year.

## **OUTSIDE WEATHERSTRIPS (on door frame and door bottom)**

Since weatherstrips are made of rubber and P.V.C., they should be cleaned with an all-purpose vinyl soap, then rinsed thoroughly. Weatherstrips should be lubricated **THREE TIMES** a year, or more depending on operation frequency, with a silicone-based lubricant. Petroleum-base oils and lubricants are **INADVISABLE**, since petroleum products will harden rubber. Weatherstrips must remain soft and flexible to be fully efficient.

## **TRACKS, HINGES, PULLEYS, STEEL ROLLERS AND SPRINGS**

All tracks, hinges, pulleys and steel rollers should be lubricated with a silicone-base lubricant, available at your **CEDO** dealer. Please wipe any excess of lubricant. Exceptionally, for torsion springs (one or two springs on a bar above the door), a white grease should be applied. WD-40 and similar products are **not recommended**, since they will lubricate but might also remove the grease from the springs.

**N.B.:** A garage door should never feel heavy to lift (more than 10 lb. or 4.5 kg). If this occurs, you should contact a **CEDO** dealer or a garage door installer. If you own an electric door operator, the door arm should be disconnected and manually activated at least **TWICE A YEAR** in order to verify if the door is properly balanced. This type of device should always operate smoothly.

**IMPORTANT NOTICE:** If your installation has extension springs (one spring along each side of the horizontal tracks), make sure **security cables** are installed (a restraining steel cable within the extension spring). If not, we **strongly recommend** that you contact your **CEDO** installer to install the steel cables that will retain the springs should they break. All **CEDO** extension springs hardware comes with security cables for our customers' safety.

## **ELECTRIC DOOR OPERATOR**

Refer to manufacturer's maintenance guide.

## **CAUTION**

If your garage door ever requires adjustment or needs to be fixed, do not attempt a repair on your own, especially if the problem seems to arise from the springs. Extension and torsion springs are tightly wound up and may cause serious injuries. Please call a **CEDO** qualified installer.

For further information or to find a **CEDO** dealer near you, please contact us at **450-585-4224** or **1-800-363-CEDO (2336)** or **E-mail : [info@cedomatec.com](mailto:info@cedomatec.com)**.

**THANKS FOR CHOOSING A CEDO GARAGE DOOR !**